



**Presbyterian
Support**
Otago

Annual Report 2019

Our Strategic Plan



Responsive Approach

Ensuring families and whanau in Otago are safe, strong and connected.



Empowered Workforce

Being a learning organisation that supports and develops our people.



Quality Services

Having a trusted reputation of service excellence.



Sustainable and Independent

Ensuring the organisation is flexible, responsive and financially robust.

OUR VISION

Presbyterian Support Otago works for a fair, just and caring community.

Kaihapai Perehipitiriana o Otagou i mahi ai mo te tika me te hapori e manaaki ana.

OUR VALUES

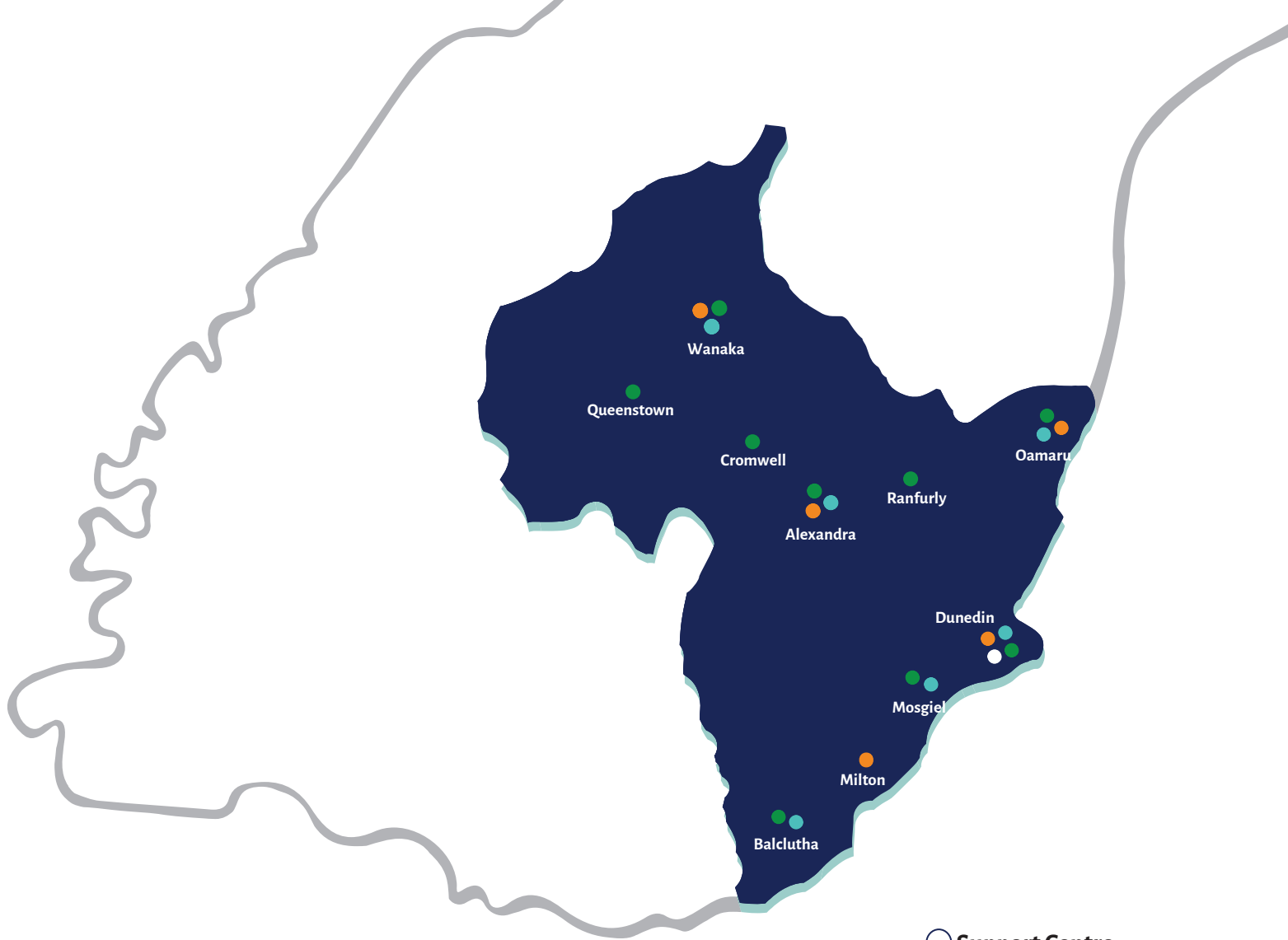
In meeting our Mission, we will endeavour to act with Faith, Compassion, Respect, Integrity, Courage and Independence.

I te kua oti ai aua moemoea, kia haere tonu kei raro i tewhakapono, te atawhaitanga, te maruwehe, te ngakau tapatahi, te hautoa me te mana motuhake.

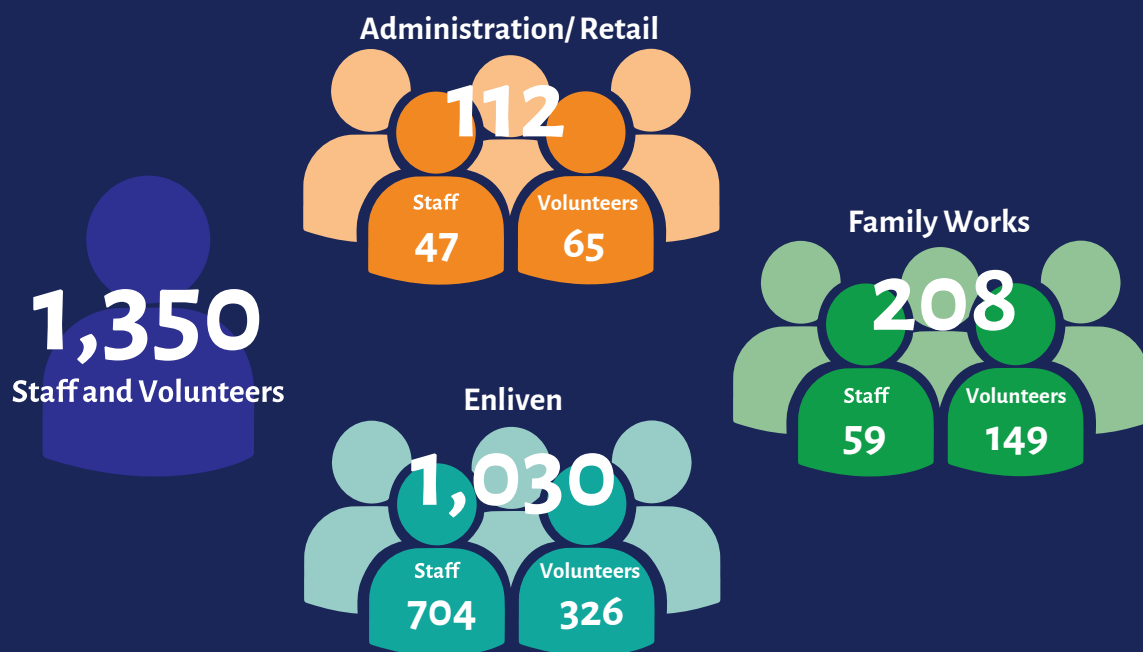
OUR MISSION

Motivated by our Christian heritage, and in partnership with others, we work across the generations for positive change, strong families and healthy communities.

Mai i aua whakapono a te karaitianatanga me aua rangapu o o ratou, kia mahi tahi ai i te tahataha o nga reanga katoa hei whakaumu pai, hei whakapakari ai te whanau nga hapori hoki.



- Support Centre
- Family Works
- Enliven
- Cottages and Villages



Board Chair's Report

The year included an unexpected leadership change for the organisation when we, unfortunately, farewelled Michael Parker in May 2019 after a short time as Chief Executive. Michael brought great ideas and enthusiasm to the organisation and was getting settled into the role when he was diagnosed with acute leukaemia. Michael went on leave from Christmas, and was not able to return. We continue to keep Michael, and his family, in our prayers.

We were very fortunate that Gillian Bremner was available to step back in as Interim Chief Executive, and performed this role from January until August 2019. An appointment committee was formed to manage the process of appointing a new Chief Executive. This task was successfully concluded, with the Board appointing Jo Rowe as the new Chief Executive. At the time of writing we are looking forward to Jo starting on Monday, 2 September 2019.

When recruitment for a new Chief Executive was to begin, David Richardson announced he would step aside as Board Chair, as his term was due to end within a few months. David had been a very active Board member for many years, and Chair for the past six years.

I was privileged to be appointed as Board Chair and am ably supported by Deputy Chair Stephanie Pettigrew and the rest of the Board. This year the Board also farewelled Margy-Jean Malcolm and Rachel Judge. Both have given considerable time and valuable expertise to support the organisation.

This year, Presbyterian Support Otago continued to make significant progress in the second year of our five-year Strategic Plan. The four areas which continue to be in focus are noted on page two.

The reports and financial summary outlined in this Annual Report present a snapshot of the challenges and significant work undertaken to progress this strategy in the last 12 months.

Amongst the highlights for our Enliven team is the stage two building expansion underway at Aspiring Enliven, in Wanaka. We have also been looking at further development options and opportunities for all of our facilities, with an overall master plan drafted that covers a 10 year timeframe.

The impact of Family Works continues to grow as they look to support the community in areas where clear challenges exist. One of these is recognising the lack of affordable housing which our involvement and support of the Just Housing Trust seeks to address.

I wish to thank the Board, Gillian and Michael, the Senior Leadership Team, each staff member and volunteer, our funders and supporters for the valuable contribution you continue to make as part of our organisation so that the vision of working across the generations to see fair, just and caring communities in Otago is realised.

Tim Mepham
Board Chair

Board Members



Tim Mepham (Chair from May 2019), Stephanie Pettigrew (Deputy Chair from May 2019), Lindsay Alderton, Frazer Barton, Philip Broughton, Rachel Judge (until May 2019)

Bernie Lepper, Ray Macleod (Finance & Audit Committee Chair), Margy-Jean Malcom (until September 2018), David Richardson (Chair until April 2019), Bev Rodwell, Helen Scott (Governance Committee Chair)

Chief Executive's Report

The challenges presented in the last year, with the short tenure of the new Chief Executive, Michael Parker due to illness, has highlighted the strength of the Senior Leadership Team and a clear strategic direction. It has been business as usual as we have progressed a number of initiatives.

The challenges of recruiting Registered Nurses is ongoing as we compete with the District Health Board. Low unemployment rates impact on our ability to recruit in a number of areas. Pay equity settlements in a number of occupational groups in the public sector also impact on our sector.

A number of partnerships have been nurtured in the last year that will have positive impact for the community. The GigCity project of developing an easy to access, all you need to know, app called LinkAge was a joint development with Age Concern and Dunedin Public Libraries. It aims to give elderly in Dunedin ready access to a vast array of information through links to specific websites.

Many Family Works clients continue to struggle with unmanageable debt and inadequate income for essentials. Assisting families to gain more control of their finances is very challenging. We are delighted to have the recent opportunity to partner with Good Shepherd and BNZ to provide no-interest loans and low-interest loans to clients that would not normally be able to access these funds.

While our services are outward facing, investing in our infrastructure is vital. This includes increased emphasis on cultural development. It has been good to see Ngā Tikanga Whanaungatanga Whakahiko E Roopū develop a role in this and make a meaningful difference in an advisory capacity.

As our services rely more and more on electronic connectivity, it has been very timely to progress the next stage of the ICT Review which was commenced earlier in 2018. Development of the strategy and road map has been ably led by Sandy Shea who was appointed as ICT Director in October 2018 for a two year term.

The past few months have focussed on the necessary foundational work with significant visible coal face activity anticipated by the end of 2019. This includes partnering with an external IT provider to manage the PSO network and assist with technology projects planned for 2020/21. These projects will enhance our ability to collaborate with sector partners and extend our services to the community.

Our Retail shops continue to provide a positive profile in the region, and the surplus they generate brings financial support to our community activities. A number of volunteers are committed to supporting the running of our two shops in Dunedin. We reduced the number of physical stores this year, gifting Shop on Taieri in Mosgiel to be managed by local Presbyterian churches. Recently, we have begun to have a presence with an online shop (www.shopon.org.nz) which has a promising future.

A big thank you to all who contribute to the work of Presbyterian Support Otago in the community in many different ways. We couldn't do it without you.

Gillian Bremner
Interim Chief Executive

Senior Leadership Team



*Michael Parker
(Chief Executive
until Dec 2018)*



*Gillian Bremner
(Interim Chief
Executive from
Jan 2019)*



*Andrew Borthwick
(Finance Director)*



*Maurice Burrowes
(Enliven Director)*



*Paul Hooper
(Family Works
Director)*



*Sandy Shea
(ICT Director from
Oct 2018)*

Family Works

Availability and affordability of housing

Family Works clients across the region are experiencing various levels of housing stress in relation to availability and affordability of housing. Accessibility to public housing is challenging, given the significant thresholds to become accepted on the Government Housing NZ Register, which prioritises need.

Clients are not considered 'homeless' if they are living in a friend or relative's garage or sleeping on their couch. Our leadership team has been advocating through various Council housing taskforce forums for improved local solutions to improve access and affordability of housing for our clients. Availability of housing is a challenge facing all urban areas in Otago, particularly as large development projects, such as the hospital build, start to impact on current housing supply.

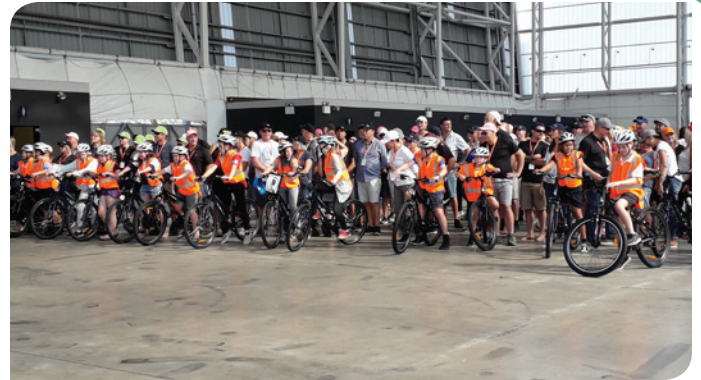
The new Ministry of Housing and Urban Development are encouraging increased supply through financial support packages and partnerships with developers and Community Housing Providers. Our Just Housing Trust is investigating expanding the community housing we can offer.

Working with Pasifika

Family Works is working through a new and exciting 15 week project for Pasifika families in Dunedin called PowerUP FlexiPlus. This programme was developed by Pasifika staff at the Ministry of Education.

"At the heart of PowerUP FlexiPlus, is our desire to ensure fit for purpose, culturally appropriate, inclusive and genuinely effective approaches that best meet the local needs of our 200 plus Pasifika parents, their children and their respective communities," said Dr Michelle Schaaf, who chairs the Tangata Moana advisory group leading this project.

Sixty-one families are participating in weekly sessions, which include a meal before breaking into school appropriate groups to learn about how to successfully navigate the New Zealand education system.



Young Buddies were thrilled to try out the new bikes that were donated during the STIHL NZ conference.

Business support for our Buddy Programme

We are fortunate to have a number of opportunities for the business sector to support our Buddy Programme across Otago. STIHL NZ had a national delegates conference in Dunedin in February 2019. As part of their social responsibility strategy, the company had a team building exercise to build 17 brand new Avanti bicycles. What those building the bikes didn't know was that the day would conclude with the bikes being donated to our Young Buddies who turned up at Forsyth Barr Stadium to meet the delegates. Naturally, there was delight from everyone involved.

Supporting community needs

The Greater Green Island Community Network is a community led grassroots project supported by our team. They recently completed a community led and designed project installing a playground for children under 6 years old in Green Island. It was designed by children in the preschool age group, with the help of their parents, as they spoke up about the lack of playgrounds in the area.

This was a project that wasn't on our local Council's radar. The community rallied around to design and fund a \$230,000 venture with the help of a Lotteries Community grant. The children voted on the designs they liked and the playground was installed. It is used really widely in the community and plans are underway to add more seats and build a recreational area for a BBQ, a community noticeboard and a stage in the near future.

Participants work together during a weekly session at the PowerUP FlexiPlus programme in Dunedin.

Partnering with Good Shepherd and BNZ

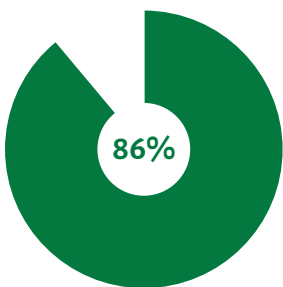
Most recently, Good Shepherd New Zealand and BNZ have partnered with Presbyterian Support Otago Family Works to make provision for a socially responsive micro financing programme that is available for clients who access Family Works support services.

One of the challenges we have seen many of our clients facing is that debt levels are high and interest rates are crippling their ability to repay and reduce their debt. This becomes a cycle which they struggle to break out of, often because of high interest rates. Community Finance, through the partnership with Good Shepherd NZ and BNZ, provides a fair and affordable borrowing option for those who are often forced to borrow from lenders who charge high interest rates and fees.

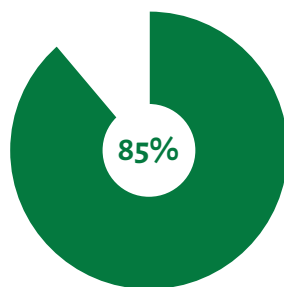
The Good Shepherd NZ micro financing process is based on dignity and respect, which makes for an ideal fit with the values of Presbyterian Support Otago and an exciting partnership for us to move forward with. We look forward to seeing the impact of this programme for the families we support.



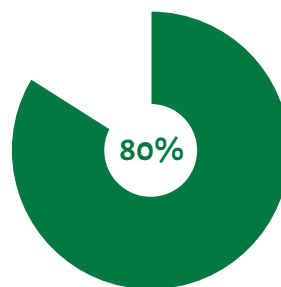
Clients told us...



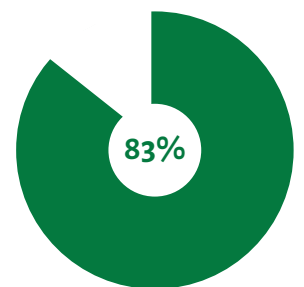
Our services were accessible



Met their goals

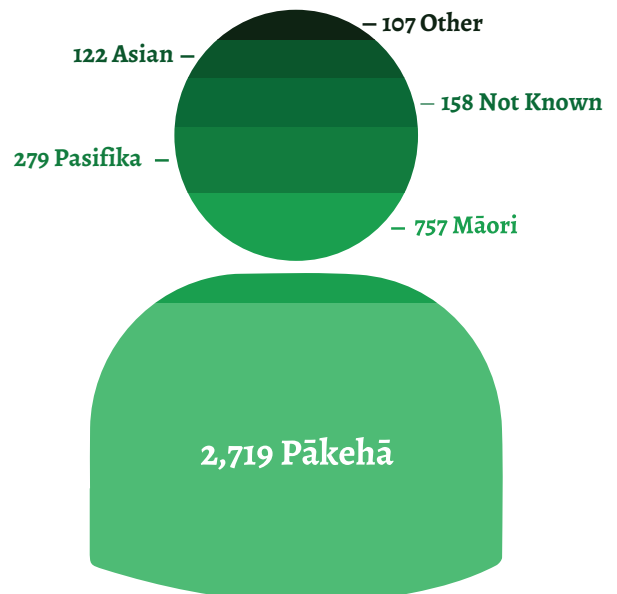
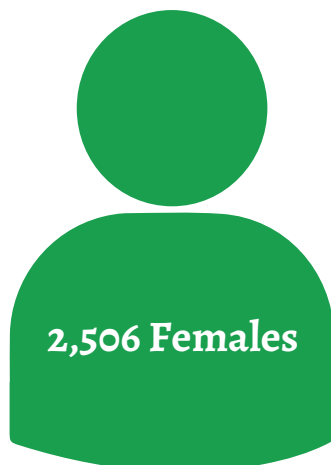


Learnt useful new skills/ strategies



Felt better prepared for the future

4,142 clients



Enliven Services

Strong demand continues

Our eight Enliven Care Homes continue to enjoy high occupancy rates, averaging in excess of 95% for the 2018-2019 year. This compares very favourably against the average occupancy rate of 87% across the wider sector nationally. These high occupancy rates are a real reflection of the quality of our staff, and the very valuable contribution that volunteers make to all of our Enliven Care Homes.

There continues to be strong demand for rest home and hospital level care in the Wanaka region. The 12 additional bedrooms at Aspiring Enliven that are due to be completed in October 2019 should go at least some way towards reducing the waiting list for that area.

Celebrating a century

Amongst our many highlights for the year was Ross Home turning 100 years old, which was celebrated with the community and many past connections over Labour Weekend. The current residents were also very involved in preparing for, and participating in, activities during the weekend.



Tom Ross cuts the Ross Home Centenary cake during the celebrations, supported by the oldest resident, Rod Madill.

Award winners at Iona

Our Iona Care Home in Oamaru were national winners of the Training and Development Award at the NZ Aged Care Association National Conference in September 2018 for their Connecting Cultures (Inclusive Workforce Initiative) pilot project. This new initiative, which we developed with the assistance of Immigration NZ, is now being rolled out across all Enliven Care Homes and will be written up as a national case study by Immigration NZ.



Enliven Philosophy

The PSO Enliven Philosophy has been reviewed over the past year. This has included a review of the six core principles, and all subsequent supporting material that we use to embrace this philosophy. The principles of the Eden Model and Spark of Life have been considered as part of this review.

Our Satisfaction Survey has also been reviewed, for both residents and relatives, to reflect the core principles and how these are perceived as being implemented by those we support. The surveys are now being completed annually with each home, and a summary of the results are published on our website.

Partnerships bring new connections

During the year we signed an agreement with Waitaki District Health Services to provide food services for Oamaru Hospital and Meals on Wheels for the community. This increased the number of meals we make in the Iona Kitchen by about 100 per day. Feedback from Oamaru Hospital patients and meals on wheels clients on the quality of the meals has been very positive.

We have also increased our connection with the Southern District Health Board (SDHB) this year. In April 2019, we welcomed our first two team members from the SDHB who are working in Ross Home and St Andrews on a six month rotation as part of the Registered Nurse Older Persons Health Pilot Programme.

We also presented an award at the Otago Nursing Excellence Awards in May, which was won by Madeleine Esdaile, who is our Clinical Nurse Manager at Enliven Wanaka.

Support beyond our homes

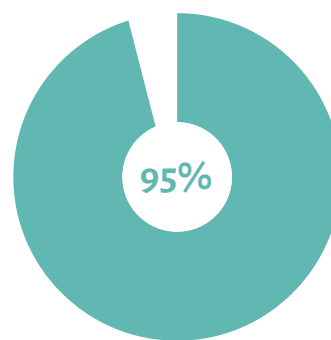
In addition to the 767 older people who were in our care homes across the year, we supported just over 200 older people through our day programmes and contract services. Club Enliven is the largest of these services, and continues to run at capacity in Dunedin and Alexandra. The other services we continue to run include Meals on Wheels, Visiting Volunteers, HomeShare and Individualised Funding.

Embracing electronic records

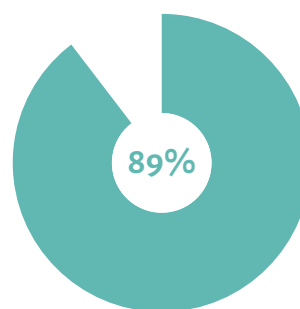
A resident electronic record system, named VCare, has successfully been implemented in all our care homes. Positive feedback has been received from homes regarding the use of VCare specifically around the time saving features using electronic records, the ease of reading and accessing resident information. The resident financial records are now being managed within VCare, which is a positive step forward for us.



Enliven Director Maurice Burrowes and Interim Chief Executive Gillian Bremner with Registered Nurses Kim Taylor, Rachel Cox, Gill Malpass, Madeleine Esdaile and Jenny Jackson at the Otago Nursing Excellence Awards.



Occupancy in our care homes



Residents say the service has made a positive difference to their lives



Residents in our homes during the year



People supported through in-home and day programmes

Your Generous Support

Presbyterian Support Otago aims to assist those in need of help. We wouldn't be able to give the help that we do, without the continued generous support from many incredible individuals and organisations who give us their time, financial support and goodwill. We are very grateful to you all.

There are three main charity events run by and for Presbyterian Support Otago – The Taieri Gorge Rail Walk, Octacan and the Christmas Appeal. Our thanks to the time and effort provided by our amazing volunteers and supporters to make these events happen. Generous grants from philanthropic trusts continue to be received, and these have contributed greatly to enabling Family Works and Enliven to continue providing services across Otago.

Your support is critical to our success. Thank you.



People benefitted from our budgeting services.



Individuals and families received food parcels.



Children, grandparents and parents benefitted from attending our group programmes.



Received by services and programmes from grant funding.



Individual donations were received.



Items donated to our foodbank.



People were supported to live in their own homes last year.



Gift in kind items donated last year.



Customers were served in our retail charity stores.



Family Works Director Paul Hooper and Supporter Development Manager Jude McCracken received a generous donation from Dunedin South Lions Community Trust spokesperson Allan Hamilton following the Taieri Gorge Rail Walk.



Financial donations received



Members of the Family Works team in Central Otago thank Sharon and Brent Omond from Four Square for their generous goods in kind donation.

Acknowledgements

Presbyterian Support Otago gratefully acknowledges the support of the Otago community. Bequests, grants, gifts and donations are an important part of our income and make it possible for us to live out our Mission each year. We simply couldn't do what we do without the generosity of our community. We thank each and every one of you who has supported us, who share our values and our commitment to making a difference.

We received significant support from the following organisations and trusts during this financial year.

Grants

ACE Shacklock Charitable Trust
Callis Charitable Trust
Central Lakes Trust
Community Organisation Grants Scheme
Department of Internal Affairs Lottery Community Fund
Department of Internal Affairs Youth Worker Training Scheme
Donald & Nellye Malcom Charitable Trust
Dunedin Casino Charitable Trust
Dunedin City Council
Elsie & Ray Armstrong Charitable Trust
Estate of JDS Roberts
GigCity Dunedin
Graham and Olive West Charitable Trust
JN Lemon Trust
Kingston Sedgfield (NZ) Charitable Trust
Mercy Hospital Trust
Otago Community Trust
Patricia France Charitable Trust
St Joans Trust
Thank You Charitable Trust
The Presbyterian Church Property Trustees
The Timothy Blair Trust
The Tindall Foundation
The Trusts Community Foundation
The Warehouse Limited, Balclutha
TrustPower Limited
William Downie Stewart Charitable Trust

Gifts-in-kind

Abbotsford School
ACC
Anderson Lloyd
Aquinas College
Aurora Energy
B@tCH
Bay Road
Bear Park Early Childcare Centre
Better Moves
Café Mokha
Christadelphian Church
Church of Christ
Coastal Unity Parish
Columba College
Cumberland College
Danish Delights
Darling's Fruit Orchard
Department of Corrections
Dimension Data New Zealand

Dog Rescue Dunedin Charitable Trust
Dunedin City Council
Dunedin Community House
Dunedin Public Library
Dunedin South Presbyterian Church
ENZA Dunedin
Farmlands Dunedin
First Church, Dunedin
Flagstaff Community Church
Halfway Bush Women's Group
Hayward College
Highgate Presbyterian Parish
Inland Revenue
Kaan's Catering Supplies Limited
Kaikorai Presbyterian Church
Kaikorai Valley College
King's High School
KiwiHarvest
Knox Church, Dunedin
Knox College
Maori Hill School
McDonalds Family Restaurant
MediaWorks Dunedin
Mercy Hospital Dunedin Limited
Mornington Presbyterian Church
Mornington School
Musselburgh Baptist Church
New World - Centre City
Opoho Presbyterian Church
Otago Boys' High School
Otago Peninsula Presbyterian Parish
Otago Polytechnic Te Punaka Owheo
Otago Regional Council
Pleasant River Produce
Port Chalmers Four Square
Property Scouts
Reformed Church of Dunedin
Regent Theatre
Rothbury
Salmond College
Scott Technology
Speights
St Clair School
St David's Presbyterian Parish N.E.V.
St Philips Church Grants Braes
St Stephen's Leith Valley Parish
STIHL Limited
Storage King
Tahuna Normal Intermediate School
Taieri College
Taieri Court
Taste Nature
The United Church of Port Chalmers

Trents Wholesale Limited
Tuapeka Gold Print
University College, Otago
University of Otago, Division of Health Sciences
University of Otago, Department of Biochemistry
University of Otago, Medical School
University of Otago, School of Biomedical Sciences
University of Otago, Faculty of Dentistry
Wakari School
Webb Farry Lawyers
Zeagold Foods
ZM

Bequests

R H Clark
J A Hannah
S M Ellis
Johnstone Trust
D S Malcolm
R MacGillivray
Middleton Estate
F W Newlands
A M Wilson
I E Wood

Life Members

Jean Ballard – 1995 (d)
Gerry Gillespie – 1995 (d)
Huntly Skinner – 1995 (d)
Alex Luke – 1995 (d)
Keith McCaw – 1996 (d)
Ian Tough – 1997
Angus Black – 1997 (d)
Frances McNamara – 1998 (d)
Colin Fitzpatrick – 2001
Royden Somerville QC – 2001
Isobel van Royen – 2001 (d)
Phyllis Varcoe – 2002 (d)
Betty Simpson - 2002
Jean Begg – 2006 (d)
Ken Irwin - 2006
Huia Ockwell – 2006
Ruth Houghton – 2008
Peter Callachor – 2008 (d)
Les Green – 2017
Gillian Bremner – 2017
Dennis Povey - 2018



David Richardson presents a Life Membership Award to Dennis Povey (right) during the 2018 AGM

Financial Statements

Presbyterian Support Otago Incorporated

Summary Consolidated Statement of Comprehensive Revenue and Expense for the Year ended 30 June 2019

	Group 2019 \$000's	Group 2018 \$000's
Income		
Income from services	34,093	32,764
Sale of Goods	1,159	1,093
Donations, Grants and Bequests	855	803
Other income	1,340	1,105
Total Income	37,447	35,765
Expenditure		
Employment related	26,328	24,967
General operating	6,541	6,684
Office & Administration	2,605	2,438
Other expenditure	1,554	1,548
Finance Costs	83	102
Total Expenditure	37,111	35,739
Net Operating Surplus for the Year	336	26
Share of net surplus / (deficit) Joint Venture	3	(121)
Net Surplus / (Deficit) for the Year	339	(95)
Other Comprehensive Revenue and Expense		
Gain on revaluation of Operating Property	-	-
Total Comprehensive Revenue and Expense	339	(95)

Summary Consolidated Statement of Changes in Net Assets / Equity for the Year ended 30 June 2019

	Group 2019 \$000's	Group 2018 \$000's
Opening Balance of Equity	47,408	47,503
Plus: Total Comprehensive Income	339	(95)
Closing Balance of Equity	47,747	47,408

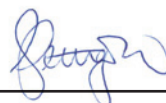
Summary Consolidated Statement of Financial Position as at 30 June 2019

	Group 2019 \$000's	Group 2018 \$000's
Equity	47,747	47,408
Represented by :		
Current Assets	6,134	6,681
Non-Current Assets	60,866	60,366
	67,000	67,047
Current Liabilities	19,253	17,953
Non-Current Liabilities	-	1,686
	19,253	19,639
Net Assets	47,747	47,408

Signed for and on behalf of the Board as at 25th September 2019:



Mr Timothy Mephram
Chairman



Mrs Stephanie Pettigrew
Deputy Chair

Presbyterian Support Otago Incorporated
Summary Consolidated Statement of Cash flows
for the Year ended 30 June 2019

	Group 2019 \$000's	Group 2018 \$000's
Net Cash flows from Operating Activities	1,797	1,530
Net Cash flows to Investing Activities	(405)	(1,927)
Net Cash flows to Financing Activities	(1,441)	(325)
Net Cash Flow	(49)	(722)
Opening Balance at 1 July	1,963	2,685
Closing Balance at 30 June	1,914	1,963

Notes to the Summary Consolidated Financial Statements
for the Year ended 30 June 2019

These are the summary financial statements of Presbyterian Support Otago Incorporated group for the year ended 30 June 2019.

The specific disclosures included in these summary financial statements have been extracted from the full annual financial statements authorised for issue by the Board on 25 September 2019. The full annual financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (NZ GAAP) and they comply with the Public Benefit Entity (PBE) Accounting Standards applicable to not for profit entities.

This summary financial report does not include all the disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements.

An unmodified audit opinion dated 25 September 2019 has been received on the full financial statements for the year ended 30 June 2019. A copy of the full financial statements for Presbyterian Support Otago Incorporated for the year ended 30 June 2019 may be obtained by contacting Presbyterian Support Otago on (03) 477 7115 or by writing to PO Box 374, Dunedin.

These summary Financial Statements have been examined by our auditors for consistency with the full financial statements. These summary financial statements were approved for issue by the Board of Presbyterian Support Otago Incorporated on 25 September 2019.

Basis of Preparation

Presbyterian Support Otago Incorporated is a public benefit entity and was registered on 12 October 1907 under the provisions of "The Religious, Charitable and Educational Trust Board Incorporated Act 1884" (now the "Charitable Trusts Act 1957").

These summary financial statements of Presbyterian Support Otago Incorporated have been prepared in accordance with PBE FRS 43: Summary Financial Statements. The presentation currency is New Zealand dollars, rounded to the nearest whole thousands (\$000's).

Specific Accounting Policies

All specific accounting policies have been applied on the same basis as those used in the full financial statements of Presbyterian Support Otago Incorporated.

Auditor's Letter



Report of the independent auditor on the summary financial statements

To the members of Presbyterian Support Otago Incorporated

The summary consolidated financial statements comprise:

- the summary consolidated statement of financial position as at 30 June 2019;
- the summary consolidated statement of comprehensive revenue and expense for the year then ended;
- the summary consolidated statement of changes in net assets / equity for the year then ended;
- the summary consolidated statement of cash flows for the year then ended; and
- notes to the summary consolidated financial statements.

Our opinion

The summary consolidated financial statements are derived from the audited consolidated financial statements of Presbyterian Support Otago Incorporated ("the Society") including its subsidiary (the Group) for the year ended 30 June 2019.

In our opinion, the accompanying summary consolidated financial statements are consistent, in all material respects, with the audited consolidated financial statements, in accordance with PBE FRS-43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary consolidated financial statements

The summary consolidated financial statements do not contain all the disclosures required by Public Benefit Entity Standards ("PBE Standards"). Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditor's report thereon. The summary consolidated financial statements and the audited consolidated financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited consolidated financial statements.

The audited consolidated financial statements and our report thereon

We expressed an unmodified audit opinion on the audited consolidated financial statements in our report dated 25 September 2019.

Responsibilities of the Board for the summary consolidated financial statements

The Board is responsible, on behalf of the Society, for the preparation of the summary consolidated financial statements in accordance with PBE FRS-43: *Summary Financial Statements*.

Auditor's responsibility

Our responsibility is to express an opinion on whether the summary consolidated financial statements are consistent, in all material respects, with the audited consolidated financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) 810 (Revised), *Engagements to Report on Summary Financial Statements*.

Our firm carries out other services for the Group in the areas of compliance advice. The provision of these other services has not impaired our independence as auditor of the Group.

Who we report to

This report is made solely to the Society's members, as a body. Our audit work has been undertaken so that we might state those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Society and the Society's members, as a body, for our audit work, for this report or for the opinions we have formed.

A handwritten signature in blue ink, appearing to read 'PricewaterhouseCoopers', is written over a horizontal line.

Chartered Accountants
25 September 2019

Dunedin

Would you like to be involved?

Supporters to Presbyterian Support Otago have contributed significantly to our work across Otago during the past year, in many ways. Some have volunteered and given their time to the foodbank, at our Care Homes, supported elderly people in our community, joined the Buddy Programme and supported children and youth facing some challenging times.

Some have left bequests, and many have contributed financially. The achievements noted in this report would not have been possible without this support. Thank you.

There are three ways you can join our team and become a supporter:



1. Make a donation: All donations help us to give assistance and support to children, families and older people in need across Otago.



2. Leave a gift in your Will: Presbyterian Support has cared for the people of Otago for over a century. Help us continue to care for the Otago community into the future by including Presbyterian Support Otago in your Will.



3. Volunteer: Do something extra special with your day and volunteer with us. With lots of jobs to choose from, we are sure to find the right fit for you; Charity shop assistant, Adult Buddy, YouthGrow assistant, Visiting Volunteer, foodbank assistant and driver are just some of the roles we need help with.

If you would like to find out more about making a donation or joining our team please visit our website – psotago.org.nz

Volunteering brings joy for Julie

Julie Dawkins is passionate about volunteering, and enjoys the opportunity to connect and support others. It's no surprise she has been volunteering at Presbyterian Support Otago for 25 years.

Julie began volunteering as St Andrews Care Home in Dunedin where she was assisting with resident activities. She became involved with Visiting Volunteers, and has spent most of her time over the years supporting this programme.

Visiting Volunteers provide regular, ongoing contact and company for people living alone, often providing a link to the community for those who may be confined to their home. There are 30 Visiting Volunteers across the wider Dunedin area.

Over the last two decades Julie has been connecting each week with clients, visiting them for a chat and a cuppa. Volunteers usually support one client at a time and the connections remain in place for a number of years, until the situation changes for the volunteer or their client.

Over the twenty-five years Julie has supported 10 different clients. A quick calculation confirms that Julie has spent well over 2,000 hours as a Visiting Volunteer.

“There are always plenty of conversations, often about our families and various craft activities. All the people I've been paired with have been different, but they are so enjoyable and there are plenty of laughs. I've also got to know members of some of their families, which has been neat.”





People helping people

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