



# Annual Report 2017



*Presbyterian  
Support*

Otago

## CONTENTS

Chairman's Report	2
Chief Executive's Report	3
Enliven - Year in Review	5
Family Works - Year in Review	6
Thanks to Our Supporters	8
How You Can Help	9
Our Strategic Plan	10
Responsive Approach	12
Quality Services	13
Empowered Workforce	14
Sustainable & Independent	15
Financial Statements	16
Auditors' Report	18
Acknowledgments	19







Other things  
may change,  
but we all  
**start and end**  
with **family**

# Chairman's Report

## A past to be proud of: A future to embrace

Over the past 12 months, Presbyterian Support Otago (PSO) has supported over 10,000 people across the region to increase independence, resilience, and connections. There have been many defining moments in the 2016/17 financial year, and one I wish to focus on is the development and implementation of our new strategic plan.

In seeking feedback on our services and impact, the environments we work in, and future economic and social trends, we engaged with more than 900 people over nine months - staff, volunteers, residents and families, clients, funders, partners, and external agencies.

A significant amount of the feedback we received reinforced PSO as a leader and provider of quality, evidence-based services; recognised our strong connectedness with the community; and, acknowledged our 1,400-strong team of talented staff and volunteers who provide services across the region, putting people at the centre of everything we do.

As a result of collating the feedback, we were able to identify four key strategic priorities to focus on for the next five years – these priorities are *Quality Services*, *Responsive Approach*, *Empowered Workforce*, and *Sustainable and Independent*. The priorities are further explored and explained later in this annual report.

With a new and highly relevant strategy for the future, it is timely to look back on how we have evolved as an organisation over time, and who have been some key contributors. In June, we said farewell to Gaye Edwards, who served us for 10 years as a Board member from the Clutha District. Throughout her tenure, Gaye assiduously

represented the interests of the South Otago community and was an asset to the organisation.

Another key contributor to our success has been Gillian Bremner, our Chief Executive for the past 23 years, who in 2017 indicated her intention to retire, effective early 2018. Gillian has led our organisation with great integrity and courage over that time, and has become the face and voice of PSO. I am grateful for her enormous contribution to both PSO and the greater Otago community.

While one chapter closes, another opens. For Gillian and her family, it is Botswana. For the Board, it is the search for her successor - a task that the Board has planned to have completed before the end of 2017 so that an effective hand over can be managed in the New Year. I am sure with the solid foundation PSO has built from steady leadership, we are ready for the future with open minds, open hearts, and great willingness to continue making a difference in Otago.

I sincerely thank the Board, Gillian, our senior leadership team, every staff member and volunteer, and our funders and supporters, for enabling PSO to enact positive social change across the generations and region – it is through these partnerships that I am confident we will continue to prosper as an organisation for another 111 years, and beyond.

### Board members

David Richardson (Chairman), Bernie Lepper, Bev Rodwell, Frazer Barton, Gaye Edwards, Helen Scott, Lindsay Alderton, Margy-Jean Malcolm, Rachel Judge, Ray Macleod and Tim Mephram (Deputy Chairman)



**David Richardson**  
Chairman

# Chief Executive's Report

## Successes were many

In supporting over 10,000 individuals last year, 2016/17 was full of significant and widespread successes – many of which have been attributed to collaboration and innovation. A few of the highlights for me have been: Enliven being voted #1 Most Trusted Brand in Aged Care and Retirement Villages; securing the Building Financial Capability contract for Family Works; introducing seven new software packages and wifi across every site; opening the Enliven facility in Wanaka, and adding four additional units at Ranui, Alexandra; establishing the Spark of Life dementia-support initiative, and; seeing a 25% growth in our Buddy Programme through increasing volunteer numbers.

These successes are only possible because of the skills and passion of our teams. Our Family Works service focuses on building and maintaining safe, strong and connected communities. Over the year, we have conducted an average of 60 initial assessments per week for welfare support, with the majority receiving one (or more) of the 4,100 food parcels we distributed.

The pattern of families being referred with complex situations that require a varied response, continues to remain the constant. For PSO, ensuring our teams are able to provide responsive support for clients, is an on-going priority.

Our Enliven service focuses on increasing the independence of the elderly. The Spark of Life programme is innovative, increases independence and quality-of-life, and focuses on meeting the emotional needs of people living with dementia so they feel appreciated, loved, and involved. For PSO, this programme is of central importance, particularly with an increasing number of

residents living with dementia, and strongly aligns to our core values.

Enhancing older people's quality of life is based on partnership and trust – that is why being awarded Reader's Digest Most Trusted Brand in Aged Care and Retirement Living is so humbling. Trust is not something that we would ever take for granted – we are about people first and foremost, and are driven by our mission and values.

These programmes, services, support, and care that we provide the people of Otago, are only achieved because of the generosity of our communities.

While times, circumstances, and individuals change, the need for positive and resilient communities never goes away. This has certainly been a core focus throughout the 111 year history of PSO, and in these past 12 months we have not wavered from that commitment. Together, the Board, volunteers, staff, and supporters have enormous reserves of dedication, talent, and experience – this makes for a strong and resilient organisation which, whatever the future may bring, can meet any challenge.

As I prepare to complete my time at PSO, I extend my sincerest thanks to everyone who contributes time, energy, finances, and resources, so we can continue working for fair, just, and caring communities.

### Senior Leadership Team

Gillian Bremner (Chief Executive), Andrew Borthwick (Finance Director), Mark Long (CFM Director from March 2017), Monica Lindemann (CFM Director to February 2017), Maurice Burrowes (Enliven Director), Paul Hooper (Family Works Director)

**Gillian Bremner**  
Chief Executive







enleven



# Enliven - Year in Review

## We were thrilled to be named a Trusted Brand in 2017



### *Expansion and Innovation*

The opening of the Aspiring Enliven Care Centre, in October 2016, brought the number of our homes across Otago to eight. The building was made possible through a partnership between Presbyterian Support Otago and the Aspiring Lifestyle Retirement Village.

Aspiring Enliven has accommodation for 20 rest home / hospital level residents and 20 residents in dementia care – with initial occupancy levels being higher than anticipated.

Our care homes continue to innovate, with the introduction of new technology to support our teams. An electronic medication management system, Medimap, has been set up in all our facilities this year. This has resulted in a reduction in medication administration time and potential administration errors.

This year, the team at Dunedin's St Andrews Enliven Care Home have been piloting an electronic resident record system. Feedback has been largely positive and progress is being made towards rolling this out into more homes in the coming year.

### *A Trusted Brand*

A significant highlight this year was to receive recognition as Readers Digest Most Trusted Brand for Aged Care and Retirement Villages – an independently commissioned survey undertaken by Roy Morgan Research.

Resident feedback from this award highlighted our not-for-profit values, genuine care, honesty, high quality aged care and retirement services, and support.

The Trusted Brand recognition is a credit to our dedicated and committed staff and volunteers who work in our Enliven homes, delivering a high standard of care and demonstrating that we are highly trusted by the community.

Taieri Court achieving four-year certification in mid-2016 and Ross Home received four-year certification in June 2017. This is a reflection of the dedication and commitment of staff each and every day, and the very special contribution made by many volunteers.

### *A Recognised Name*

The Enliven brand and philosophy of care that were introduced in 2016, have been embedded this year and guides the work of our Enliven team. We continue to work alongside families to make sure the people we support through our services enjoy a sense of community and practical support when they need it.

### *Pay Equity*

We welcomed the Government announcement in April of a landmark pay increase for care and support workers. The 1 July increase was great news for staff, and an important step forward for the sector.

### *Support Outside Care Homes*

We continue to run a number of Enliven programmes that work with people in the community, including Club Enliven, Homeshare and Visiting Volunteers. These programmes are well subscribed and run with high numbers. Volunteers are a critical component, contributing to their own sense of wellbeing and that of the clients they support, enabling social connectedness and contribution for those who feel isolated in the community.

*'The care and attention given to my mum by the staff is like they are looking after their own parent'*

- daughter of a resident

# Family Works - Year in Review

## We have expanded the range of services we provide across Otago to meet the needs we see.

### *Expanded Services*

We were very pleased to be awarded a government contract in late 2016 to provide budgeting skills and financial literacy training across Otago. The new service is known as Building Financial Capability.

As a result of this contract, Family Works was able to employ experienced financial mentors across the region, including a team member in Queenstown. The Financial Capability service compliments the existing range of support services we provide families and whānau in Otago.

While embedding this contract in our services, we have established closer working relationships with other budget advisory services in Otago. This collaboration is critical, and we now share resources and premises with other providers in North Otago and the Clutha area.

We have also seen a number of families being relocated to Dunedin as a result of family or domestic violence, resulting in many of these families needing to address housing issues. Finding suitable accommodation for families is a challenging issue across Otago. This is an area we are focused on and will continue to give significant attention, in collaboration with other agencies, in the coming year.

### *Making a Difference*

Feedback from those we work with, confirms that our Family Works services contribute to improved life skills, people coping better and feeling more

optimistic about the future, increased self-awareness, improved communication, and better family/parenting relationships.

We have delivered various group sessions to a number of local companies and organisations where closures and redundancies have been confirmed. This support has been critical for those who face uncertainty as they look to the future. Our approach has been to wrap the provision of other services into these sessions, so that we provide support that meets individual needs.

One of the programmes that is really making a difference is 'Growing Taller'. This programme is particularly for children who believe they are inadequate and demonstrate low levels of self-concept or self-esteem. There has been an increased demand from primary and intermediate schools to have our staff come into their school and deliver this eight week programme. Child, parent, and teacher feedback was positive and consistent regarding the immediate impact that this intervention had on participants.

### *Care in the Community*

Over the past year, our work in the community has focused on community development initiatives. Each of our community initiatives is supported and nurtured in a different way, depending on the nature and need of the community.

One of the locations where we have worked with the community is Green Island. We have supported community work in the area since 2013, with community workers who are based in the local community.

The Green Island Community Network, which they support, has assisted with community events, established communications to inform the community, and is leading work to respond to a community request for a playground for up to 6 year olds.

*'You helped me see the light at the end of the tunnel. Thank you for the part you have played in making a positive difference to my family.'*

- Family Works client





 **Family  
Works**



# Thanks to Our Supporters

**Presbyterian Support Otago continues to receive generous support from incredible individuals and organisations who give their time, financial support, and goodwill, to assist our work. This support is critical to our success. Thank you.**

Our annual foodbank can drive, Octacan, continued to exceed expectations this year with an incredible 22,172 cans donated – 5,000 more than our goal. This success continues a trend we have seen over the last four collections with an increase of 4,000 more cans donated each year. This was the ninth Octacan that we have held, and over 97,000 cans have been donated in total.

MediaWorks supported us with a new Christmas appeal, called ‘Pack the Bus’, this year. The initiative involved school children and members of the public, who filled a bus with toys and food as it travelled around Dunedin in early December. The 767 toys and 2,705 food items that were donated meant that many families we work with had the opportunity to enjoy treats and gifts at Christmas.

We were fortunate to hold the Taieri Gorge Rail Walk again this year, in partnership with Lions Club of Dunedin South and Dunedin Railways. 427 people enjoyed the rare opportunity to walk the Taieri Gorge rail line on Sunday 7 May. Ticket sales, together with on-board raffles, raised over \$18,400.

Our charity shops have had a very busy year. Thousands of items were generously donated to be sold in our shops and almost 46,000 customers were served by our three shops during the twelve months.

Generous grants from philanthropic trusts continue to be received, and these have contributed greatly to enabling Family Works and Enliven to continue providing services across Otago. A full list of community support we received is on page 19.

## **Sunday 7 May was full of sunshine and smiles for the 427 people who attended the annual Taieri Gorge Rail Walk, arranged in partnership with Lions Club of Dunedin South.**

Allan Hamilton, from Lions Club of Dunedin South, said, “We’ve been arranging the Taieri Gorge Rail Walk since 2008 to raise funds in support of community groups. We were thrilled to have the opportunity to work alongside Presbyterian Support Otago and the Family Works team this year.”

Mark Long, Communications, Fundraising and Marketing Director, said “It was a pleasure to have worked with the Lions Club of Dunedin South again on this event, and the feedback from participants was so positive.”

“The Lions Club worked with Dunedin Railways to set up everything for the day. They arranged and served a delicious hot lunch and worked hard before and during the day to make sure we had everything required to keep everyone safe.

“This fantastic support meant we raised \$18,419 and have made significant progress towards our goal of purchasing a van. This will allow Buddies and other Family Works programmes to expand the range of activities they can do in the community.”

Thank you to the Lions Club of Dunedin South, Dunedin Railways, and those who participated in the event.







**For the last two years, Dunedin resident Marcella Schouten has been volunteering as an Adult Buddy for a few hours each week.**

“I’m volunteering my time because I think it’s very important that young people are supported, and have as many opportunities as possible. My buddy is seven years old. I pick her up from school once a week and we do activities together such as ice-skating, crafts, visiting the museum, walking on the beach, and baking, to name a few.”

“I see my young buddy for two hours a week and think of her often. She is part of my life now and this is what makes the programme a success.”

“I find the Buddy Programme a lot of fun. It’s a nice and easy way to pass on knowledge and information from my family to another child in need. I believe children are a very important group to foster and nurture so that they can positively contribute to society later in life.”

“We once went to Tunnel Beach and she wanted to bring a big stone up the hill as a souvenir. She had to carry this heavy rock up the steep hill and I tried to get her to swap it for a smaller rock, but she was determined that this particular rock would be her prize. That’s the power of a child’s will!”

“Since I’ve been her buddy, she’s doing a lot better in school and in everyday life. She doesn’t have to make up stories about her life, because she now has interesting and exciting stories of her own to share.”

“I am grateful for the opportunity to give back through the Buddy Programme, and encourage others to give it a go, too.”

## How You Can Help

Volunteers, donors and supporters have contributed significantly to our work across Otago during the past year. The achievements noted in this report would not have been possible without that support. **Thank you.**

There are three ways you can join our team of supporters:

### 1. Make a donation

All donations help us to give assistance and support to children, families and older people in need across Otago.

### 2. Leave a gift in your Will

Presbyterian Support has cared for the people of Otago for 111 years. Help us continue to care for the Otago community into the future by including Presbyterian Support Otago in your Will.

### 3. Volunteer

Do something extra special with your day and volunteer with us. With lots of jobs to choose from, we are sure to find the right fit for you. Charity shop assistant, Adult Buddy, YouthGrow assistant, visiting volunteer, foodbank assistant and driver are just some of the roles we need help with.

*‘Being a volunteer can be very rewarding, and you have a lot of fun. I feel that if I can make somebody laugh when I talk to them, then I’ve done some good.’*

- Enliven volunteer

If you would like to find out more about joining our team please call 03 477 7115 or email [enquiries@psotago.org.nz](mailto:enquiries@psotago.org.nz).

# Our Strategy 2017–



## Responsive Approach

Families and whanau in Otago are safe, strong, and connected

- ✓ Our responsive services provide for safer environments for vulnerable children, youth, adults, family and whanau
- ✓ Our specialised programmes strengthen skills and community connectedness
- ✓ We increase community inclusion and resilience through a strengths-based, solution-focused approach
- ✓ We advocate for positive social change in Otago



## Empowered Workforce

We are a learning organisation that supports and develops our people

- ✓ Our Tangata Whenua Framework is developed, embedded, and practiced
- ✓ We invest in the safety and well-being of our people for a positive, One Team culture
- ✓ Our employee and volunteer development programmes support a culture of continuous improvement and innovation
- ✓ Our staffing capacity and capabilities are aligned to service provision

**Vision – M**  
Presbyterian Support  
a fair, just and ca

**Values – Wh**  
In fulfilling our mission, we wi  
Compassion, Respect, Integrity

**Mission – Wh**  
Motivated by our Christian heritage, and i  
the generations for positive change, str



# Strategic Plan 2022



## Quality Services

We have a trusted reputation of service excellence

- ✓ Our high-quality care and support focuses on the individual and their natural supports
- ✓ Our services are innovative in responding to community needs
- ✓ We take an evidence-based approach to service development and improvement



## Sustainable & Independent

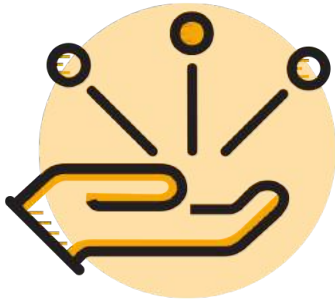
We are flexible, responsive, and financially robust

- ✓ Our funding streams are diversified and sustainable
- ✓ Our financial decisions support business growth, in mission-aligned enterprises
- ✓ Our information systems are responsive
- ✓ We have collaborative internal, local, and national partnerships for positive social change
- ✓ Our governance provides visionary leadership, informed by sound relationships with management and staff
- ✓ Our infrastructure strategy is responsive to organisational service needs

**Whānau:**  
Our Otago works for  
our community.

**Whānau Tikanga:**  
We endeavour to act with Faith,  
Courage, and Independence.

**Whānau Kaitiaki:**  
In partnership with others, we work across  
our families and healthy communities.



## Responsive Approach

### Families and whānau in Otago are safe, strong and connected

Representing our *Responsive Approach* priority is an image that depicts a hand with lines going in multiple directions. The hand represents PSO's care and support, and the lines show that we are flexible in responding to people, no matter the need.

Over the next five years, PSO will focus on ensuring our programmes demonstrate positive and direct service outcomes for clients, creating communities where individuals are more responsive to those around them.

We will achieve this priority through the provision of prevention and early intervention services to reduce escalation of issues for vulnerable individuals or family; by providing intensive social support services for people at-risk of poor outcomes due to complex and longer term needs; and through crisis and statutory partnership responses to support the most vulnerable children, youth, and families at immediate risk of harm caused by abuse or neglect, or unmet mental/physical health needs.

**Our group programmes are a key part of the support given by Family Works. We facilitate a range of programmes for children and whānau. The impact our programmes have is always a delight to see.**

Rayleen Hubac, Group Work Coordinator, said, "Families come to us every week looking for support. We will work with them and will often connect them to various group programmes. This provides an environment where participants learn from each other."

"I had one young child who wouldn't even look at you, or greet you, when I first met him. He became a much more confident, happy and expressive young person after completing our programme."

"We were able to help him learn about his emotions, which was significant for him. One of the topics that helped him was to understand the impact on others when you express your emotion through aggression. By giving this young person tools and building a relationship with him, the individual who came out of our course was a completely different person."

"We had the opportunity to work with his mum, and to give her skills and techniques that changed her approach to parenting."

"One of the things we talk about regularly is 'catching the good and praising it'. Our Incredible Years programme often changes the views of parents, as it encourages them to focus on positive reinforcement with their children."

"It's very common for us to have different members of a family attending different programmes. The things that they discover all assist how they work as a family unit."







**The Spark of Life Philosophy, from Australia, caught the attention of our Enliven team last year. This related to our focus on continuous improvement in our care for people living with dementia.**

Leigh McLeod, Clinical Coordinator at Ranui care home in Alexandra, travelled to Australia to complete the intensive 21-day Spark of Life training in May.

The Spark of Life philosophy focuses on meeting the emotional needs of people living with dementia, so they feel appreciated, joyful, loved, and involved,” said Leigh.

“The Spark of Life course I attended was amazing. What I’ve learnt is life changing for the people living with dementia, their families, and our staff.”

“I was in a class alongside nine other people with a range of cultures and such diverse stories. Spark of Life is a philosophy of care that fits perfectly with me, and with Presbyterian Support Otago.”

“It aligns to the Enliven philosophy we work by. I’m excited to be able to share what I’ve learnt with others, and am enjoying the challenge of implementing the philosophy at Ranui.”

Maurice Burrowes, PSO Enliven Director, said, “We’ve seen the difference that the innovative Spark of Life philosophy is bringing to Ranui home in a few short months. We are committed to working towards introducing the Spark of Life philosophy across all of our Enliven homes.”

## Quality Services

### We have a trusted reputation of service excellence

Trust is critical for social service organisations to enact widespread, positive social change – and that begins with the quality of service, care, and respect given to our clients, residents, their family, whānau, and friends.

Our *Quality Services* priority is represented by an image that depicts a hand with hearts above. The hand represents PSO’s care and support, and the hearts symbolise our care, empathy, and kindness for others, in everything we do.

As an example of this, we are delighted that, as at September 2017, all eight of our Enliven homes have four-year certification from the Ministry of Health.



This confirms that our Enliven homes consistently provide service and care over and above sector standards, set by the Ministry of Health. This speaks volumes for the calibre of over 650 very committed staff, and the dedicated contribution of countless volunteers, in our homes.

Over the next five years, PSO will focus on embedding the Family Works New Zealand Family Solutions model as the framework for intensive case management that meets client needs, as well as ensuring our Continuous Quality Improvement Framework ensures service provision reflects best practice – including strong clinical governance and benchmarking against key indicators.



## Empowered Workforce

### We are a learning organisation that supports and develops our people

It is our people that make the difference – every day, in every way. Developing and empowering our workforce of volunteers and staff will create an even more cohesive and influential organisation that continues to work for fair, just, and caring communities.

Next to our *Empowered Workforce* priority there is a hand with speech bubble above. The hand represents PSO’s care and support, and the speech bubbles are a way of symbolising positive, two-way communication across the organisation.

Over the next five years, PSO will focus on and develop pathways for increased well-being and cultural education that ensures we have satisfied,

competent, and supportive staff and volunteers who acknowledge PSO to be an employer of choice.

We will achieve this priority through our innovative well-being strategy that demonstrates good employer principles, a One Team culture, and health and safety imperatives; by providing a supportive workplace that ensures the workforce is suitably trained, competent, and upskilled; and, through embedding and practising our Tangata Whenua Framework in a dynamic, respectful way.

#### Presbyterian Support Otago has worked with the six other Presbyterian Support regions to develop a collective Tangata Whenua Policy.

Amelia Rivers, our roopū (working group) representative, said, “The process of developing the national Tangata Whenua Policy, alongside the other regions, has been significant and progressive for everyone.”

“We began with an intention to focus on Family Works, though through the process it became clear that the policy should focus on the wider organisation. It was a real milestone when the Tangata Whenua Policy was approved by the National Council in April.”

“I was honoured to be part of this journey, and during this process many connections were established between regions. We’ve all found strength in supporting each other and sharing resources between regions.”

The foundation that the policy laid for the future will have ongoing benefit for everyone.

Now that the policy has been agreed, PSO is moving to establish a regional roopū to lead the Otago-specific implementation over the next few years.

“It’s going to be an exciting time ahead and there is a real consensus and momentum in the organisation to move forward on this cultural journey. We are committed to making sure that the outcomes have significant influence on our work in the community.”







**Presbyterian Support Otago teamed up with Storage King Dunedin South for the Octacan – filling our foodbank - appeal in June this year.**

Paul Hooper, Family Works Director, said, “For nine years now Octacan has been Family Works’ annual can drive and is crucial to keeping our foodbank stocked over winter. It’s held in the Octagon and has become a real community event.”

Tristan O’Callaghan, Storage King Manager, said “We have been a regular supporter of Octacan and have donated cans each year. We are always keen to be involved and support community activities so it was a natural progression for us to partner with Presbyterian Support Otago for the appeal this year.”

“We were able to provide man power, boxes, bags, and a trailer, to streamline the transport of thousands of cans from the Octagon to the Family Works storage space. This made an enormous difference when the rain began to fall shortly after 1pm, as we were able to move the cans in record time.”

“The team were wonderful to work alongside and Octacan was just the beginning for us. Since then we’ve built on this partnership and we look forward to growing our relationship with Presbyterian Support Otago in the future.”

## Sustainable & Independent

**We are flexible, responsive, and financially robust**



The sustainability of PSO is crucial for continued service to the Otago community, and involves the operational and strategic financial, technological, physical, and infrastructure needs of our organisation.

Our *Sustainable and Independent* priority is illustrated with a hand with young leaves blooming. The hand represents PSO’s care and support, and the young, growing leaves serve as a reminder that though we have served our communities for over 110 years, we are still young and have much more to give.

Over the next five years, PSO will focus on having strategic alignment, both internally and externally, that enables proactive and timely decisions around

funding and partnerships, information systems, and promotes strong governance.

We will achieve this priority through diversifying our funding streams to reduce reliance on any one source; implementing information systems that are responsive and meet the needs of internal and external stakeholders in a cost-effective manner; further developing our residential care/retirement villages based on demographic demand and best economic modelling; and, having a Board that is positively engaged in leading the direction of the organisation.

# Financial Statements

## Presbyterian Support Otago Incorporated

### Summary Consolidated Statement of Comprehensive Revenue and Expense

for the Year ended 30 June 2017

	Group 2017 \$000's	Group 2016 \$000's
<b>Income</b>		
Income from services	28,332	25,963
Sale of Goods	1,040	1,045
Donations, Grants and Bequests	777	833
Other income	832	945
<b>Total Income</b>	<b>30,981</b>	<b>28,786</b>
<b>Expenditure</b>		
Employment related	21,051	19,575
General operating	5,827	5,303
Office & Administration	1,898	1,877
Other expenditure	1,508	1,392
Finance Costs	114	138
<b>Total Expenditure</b>	<b>30,398</b>	<b>28,285</b>
<b>Net Operating Surplus for the Year</b>	<b>583</b>	<b>501</b>
Share of net deficit Joint Venture	(2,512)	(24)
<b>Net Surplus / (Deficit) for the Year</b>	<b>(1,929)</b>	<b>477</b>
Other Comprehensive Revenue and Expense		
Gain on revaluation of Operating Property	6,711	-
<b>Total Comprehensive Revenue and Expense</b>	<b>4,782</b>	<b>477</b>

### Summary Consolidated Statement of Changes in Net Assets / Equity

for the Year ended 30 June 2017

<b>Opening Balance of Equity</b>	<b>43,446</b>	<b>42,969</b>
Plus: Total Comprehensive Income	4,782	477
<b>Closing Balance of Equity</b>	<b>48,228</b>	<b>43,446</b>

### Summary Consolidated Statement of Financial Position

as at 30 June 2017

Equity	48,228	43,446
Represented by:		
Current Assets	5,927	4,006
Non-Current Assets	60,638	55,333
	<b>66,565</b>	<b>59,339</b>
Current Liabilities	16,317	13,544
Non-Current Liabilities	2,020	2,349
	<b>18,337</b>	<b>15,893</b>
<b>Net Assets</b>	<b>48,228</b>	<b>43,446</b>

Signed for and on behalf of the Board as at 27th September 2017:

  
 \_\_\_\_\_  
 Mr Timothy Mephram  
 Deputy Chairman

  
 \_\_\_\_\_  
 Mr Frazer Barton  
 Trustee



**Presbyterian Support Otago Incorporated**  
**Summary Consolidated Statement of Cash flows**

*for the Year ended 30 June 2017*

	<b>Group</b> <b>2017</b> <b>\$000's</b>	<b>Group</b> <b>2016</b> <b>\$000's</b>
Net Cash flows from Operating Activities	2,123	433
Net Cash flows to Investing Activities	(1,422)	(2,389)
Net Cash flows to Financing Activities	(313)	(42)
<b>Net Cash Flow</b>	<b>388</b>	<b>(1,998)</b>
Opening Balance at 1 July	2,297	4,295
<b>Closing Balance at 30 June</b>	<b>2,685</b>	<b>2,297</b>

**Notes to the Summary Consolidated Financial Statements**

*for the Year ended 30 June 2017*

These are the summary financial statements of Presbyterian Support Otago Incorporated group for the year ended 30 June 2017.

The specific disclosures included in these summary financial statements have been extracted from the full annual financial statements authorised for issue by the Board on 27 September 2017. The full annual financial statements have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (NZ GAAP) and they comply with the Public Benefit Entity (PBE) Accounting Standards applicable to not for profit entities.

This summary financial report does not include all the disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements.

An unmodified audit opinion dated 27 September 2017 has been received on the full financial statements for the year ended 30 June 2017. A copy of the full financial statements for Presbyterian Support Otago Incorporated for the year ended 30 June 2017 may be obtained by contacting Presbyterian Support Otago on (03) 477-7115 or by writing to PO Box 374, Dunedin.

These summary Financial Statements have been examined by our auditors for consistency with the full financial statements.

These summary financial statements were approved for issue by the Board of Presbyterian Support Otago Incorporated on 27 September 2017.

**Basis of Preparation**

Presbyterian Support Otago Incorporated is a public benefit entity and was registered on 12 October 1907 under the provisions of "The Religious, Charitable and Educational Trust Board Incorporated Act 1884" (now the "Charitable Trusts Act 1957").

These summary financial statements of Presbyterian Support Otago Incorporated have been prepared in accordance with PBE FRS 43: Summary Financial Statements. The presentation currency is New Zealand dollars, rounded to the nearest whole thousands (\$000's).

**Specific Accounting Policies**

All specific accounting policies have been applied on the same basis as those used in the full financial statements of Presbyterian Support Otago Incorporated.



## **Report of the independent auditor on the summary financial statements**

To the members of Presbyterian Support Otago Incorporated

The summary consolidated financial statements comprise:

- the summary consolidated statement of financial position as at 30 June 2017;
- the summary consolidated statement of comprehensive revenue and expense for the year then ended;
- the summary consolidated statement of changes in net assets / equity for the year then ended;
- the summary consolidated statement of cash flows for the year then ended; and
- related notes.

### *Our opinion*

The summary consolidated financial statements are derived from the audited consolidated financial statements of Presbyterian Support Otago Incorporated (the Society), including its subsidiary (the Group), for the year ended 30 June 2017.

In our opinion, the accompanying summary consolidated financial statements are consistent, in all material respects, with the audited consolidated financial statements, in accordance with PBE FRS-43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

### *Summary consolidated financial statements*

The summary consolidated financial statements do not contain all the disclosures required by Public Benefit Entity Standards. Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditor's report thereon. The summary consolidated financial statements and the audited consolidated financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited consolidated financial statements.

### *The audited consolidated financial statements and our report thereon*

We expressed an unmodified audit opinion on the audited consolidated financial statements in our report dated 27 September 2017.

### *Responsibilities of the board for the summary consolidated financial statements*

The board is responsible, on behalf of the Society, for the preparation of the summary consolidated financial statements in accordance with PBE FRS-43: *Summary Financial Statements*.

### *Auditor's responsibility*

Our responsibility is to express an opinion on whether the summary consolidated financial statements are consistent, in all material respects, with the audited consolidated financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) 810 (Revised), *Engagements to Report on Summary Financial Statements*.

We are independent of the Group. Other than in our capacity as auditor we have no relationship with, or interests in, the Group.

### *Who we report to*

This report is made solely to the Society's members, as a body. Our audit work has been undertaken so that we might state those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Society and the Society's members, as a body, for our audit work, for this report or for the opinions we have formed.

Chartered Accountants  
27 September 2017

Dunedin



# Acknowledgements

Presbyterian Support Otago gratefully acknowledges the support of the Otago community. Bequests, grants, gifts and donations are an important part of our income and make it possible for us to live out our Mission each year. We thank those who have supported us, who share our values and our commitment to making a difference. We received significant support from the following organisations and trusts in the year ended 30 June 2017:

## Grants

ACE Shacklock Charitable Trust  
 Callis Charitable Trust  
 Central Lakes Trust  
 Christchurch Earthquake Recovery Trust  
 Community Organisation Grants Scheme  
 Community Trust of Maniototo  
 Department of Internal Affairs  
 Donald and Nellye Malcolm Charitable Trust  
 Dunedin Casino Charitable Trust  
 Dunedin City Council  
 Elsie and Ray Armstrong Charitable Trust  
 Fresh Choice Community Fund  
 Graham and Olive West Charitable Trust  
 Healthcare Otago Charitable Trust  
 JN Lemon Trust  
 Kingston Sedgefield Charitable Trust  
 Lions Club of Dunedin South  
 Mercy Hospital Trust  
 Nellie Milnes Charitable Trust  
 Network Waitaki Limited  
 New Zealand Community Trust  
 Otago Community Trust  
 Otago Masonic Charitable Trust  
 Patricia France Charitable Trust  
 Ross Memorial Fund  
 Rotary Club of Alexandra  
 Rotary Club of Oamaru  
 Rotary Club of Wanaka Charitable Trust  
 Scotlands Te Kiteroa Charitable Grant  
 SKYCITY Queenstown Casino Charitable Trust  
 Southern Victorian Charitable Trust  
 The Lion Foundation  
 The Presbyterian Church Property Trustees  
 The Timothy Blair Trust  
 The Tindall Foundation  
 The Trusts Community Foundation  
 William Downie Stewart Charitable Trust  
 Z Energy Limited

## Gifts-in-kind

ACC Otago House  
 Anderson Lloyd  
 B@tCH  
 Bathgate Park School  
 Bayfield High School  
 Beca  
 Better Moves  
 Blue Water Products Ltd  
 Burns House Businesses  
 Café Mokha  
 Chasmont Finance  
 Choose Kids  
 Coastal Unity Parish (Caversham and Green Island)  
 Columba College  
 Danish Delights  
 Department of Corrections Probation Service  
 Dunedin Community House  
 Dunedin South Presbyterian Church  
 ENZA  
 First Church  
 Foodshare  
 George Street Normal School  
 Halfway Bush Women's Group  
 HCD Flow Technology  
 Highgate Presbyterian Church  
 Hope and Sons  
 Inland Revenue Dunedin  
 John McGlashan College  
 Kaikorai Presbyterian Church  
 Kaikorai Valley College  
 King's High School  
 Knox Church  
 Knox College  
 Maungatua Presbyterian Church  
 McDonald's  
 MediaWorks  
 Mornington Presbyterian Church  
 Mosgiel Community Foodbank  
 Musselburgh Baptist Church  
 NZ Safety Blackwoods  
 Opoho Presbyterian Church  
 Otago Girls' High School  
 Otago Pak 'n Save (staff)  
 PEI Limited  
 Peninsula Presbyterian Church  
 Port Chalmers Four Square

Queen's High School  
 Reformed Church of Dunedin  
 Ricoh  
 Salmond College  
 Salvation Army  
 Scouts Dunedin (combined groups)  
 St Phillip's Church, Grants Braes  
 St Stephen's Leith Valley Church  
 Storage King  
 Tahuna Intermediate  
 Tainui School  
 The Breeze  
 The Good Oil Café  
 The United Church of Port Chalmers  
 Trents Wholesale Limited  
 University of Otago (various groups and departments)  
 Zeagold Foods

## Bequests

R H Clark  
 R Evans  
 R F Hay  
 The Johnstone Trust  
 R MacGillivray  
 J L Raynor  
 J Scoular

## Life Members

Gerry Gillespie – 1995 (d)  
 Huntly Skinner – 1995 (d)  
 Jean Ballard – 1995 (d)  
 Alex Luke – 1995 (d)  
 Keith McCaw – 1996 (d)  
 Ian Tough – 1997  
 Angus Black – 1997 (d)  
 Frances McNamara – 1998 (d)  
 Colin Fitzpatrick – 2001  
 Royden Somerville QC – 2001  
 Isobel van Royen – 2001 (d)  
 Betty Simpson – 2002  
 Phyllis Varcoe – 2002 (d)  
 Jean Begg – 2006 (d)  
 Huia Ockwell – 2006  
 Ken Irwin – 2006  
 Ruth Houghton – 2008  
 Peter Callachor – 2008



Live each day  
as if **your life**  
has **just begun**





Our thanks to volunteer Inge Andrew for design assistance with this Annual Report



*Presbyterian  
Support*  
Otago

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*Our Services*

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*enliven*



**People helping people**

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