

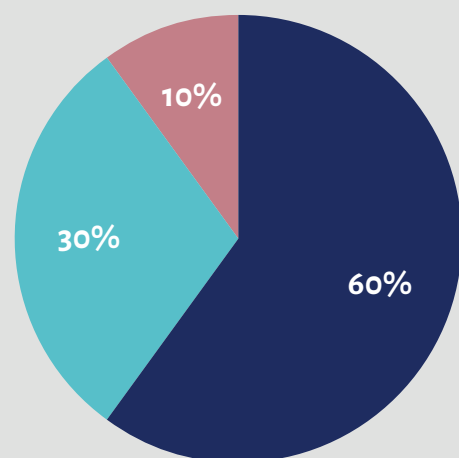


Enliven Residents and Relatives Satisfaction Survey: Elmslie House

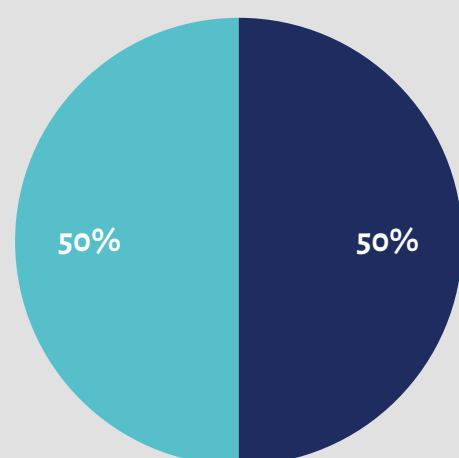


RESPECT-Whakaute

Respect honours the personal rights and dignity of people.
I feel genuinely cared for.



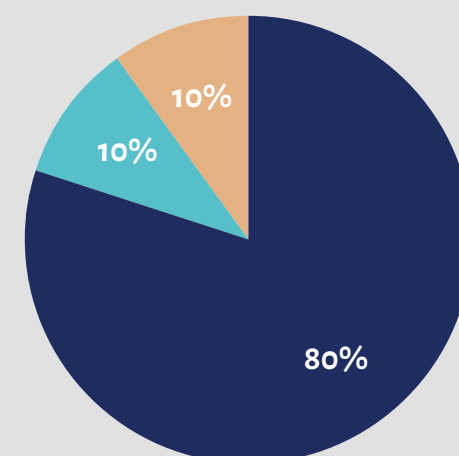
Residents



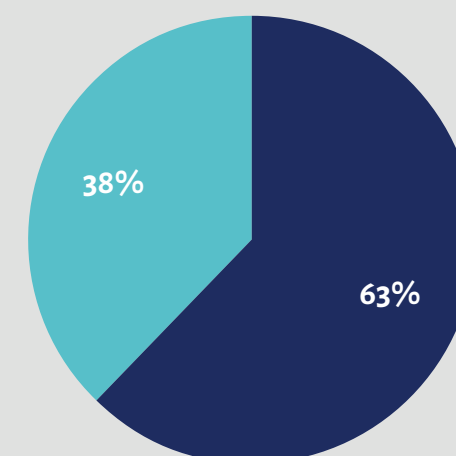
Relatives

RELATIONSHIPS-Whanaungatanga

Providing support and encouraging connections with family, friends and the wider community.
I have a good relationship with those who provide my care.



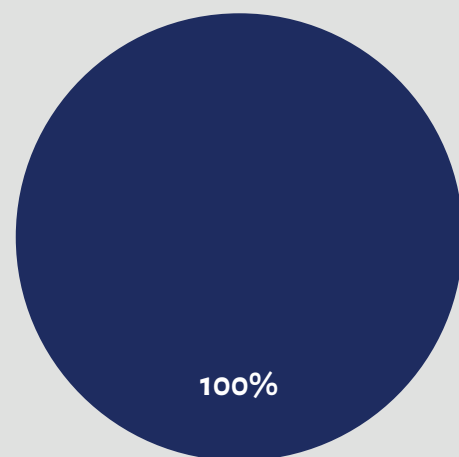
Residents



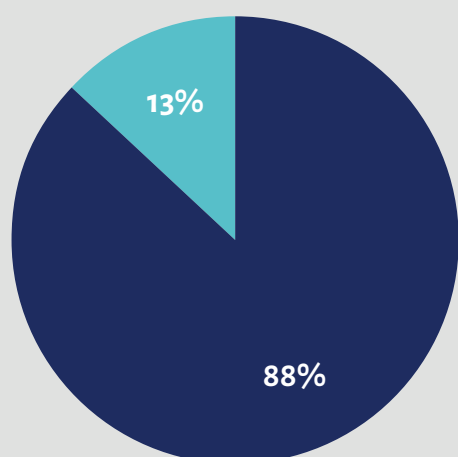
Relatives

SECURITY-Whakahaumarū

A feeling of safety, being well supported and a feeling of belonging.
I feel safe and secure living here.



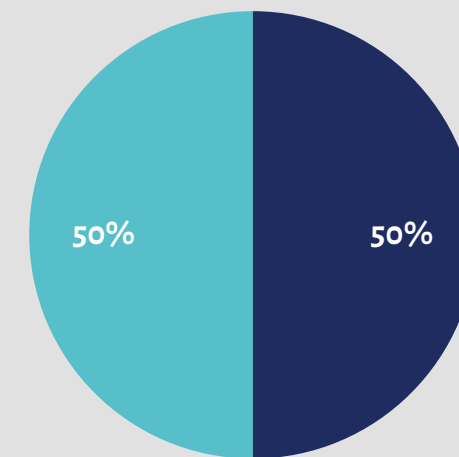
Residents



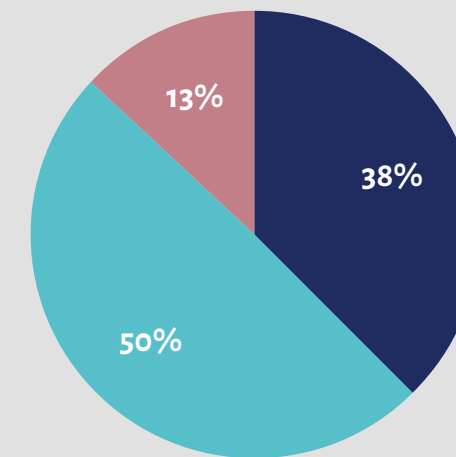
Relatives

CHOICE-Kōwhiri

Expressing your own style, opinions and culture are important throughout life.
I am supported to make my own choices and decisions as much as I'm able.



Residents



Relatives

- Totally Agree
- Mostly Agree
- Mostly Disagree
- Totally Disagree
- Don't Know

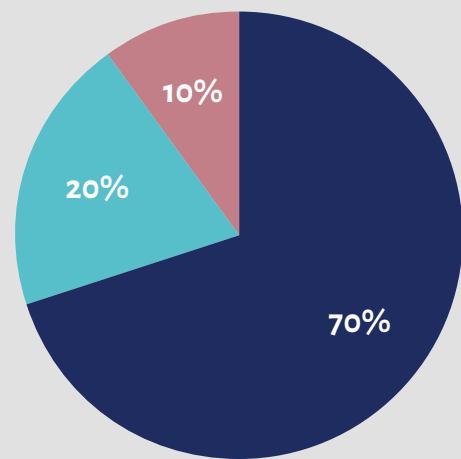
“Mum is really happy at Elmslie House. She states constantly how “well looked after” she is.”

“All of the staff are really great. As a resident I am very fortunate to be in your care.”

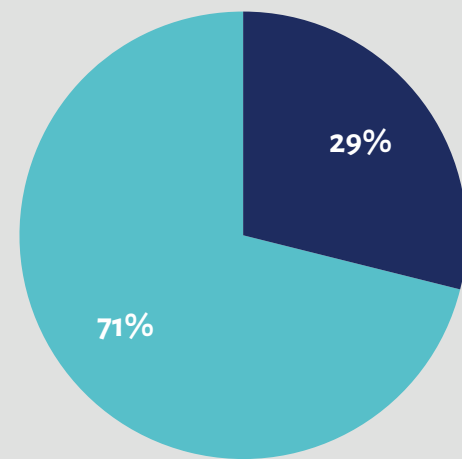
CONTRIBUTION - Whai Wāhi

Participation in day to day activities of the home and community.

I am offered opportunity to participate in activities that interest me.



Residents

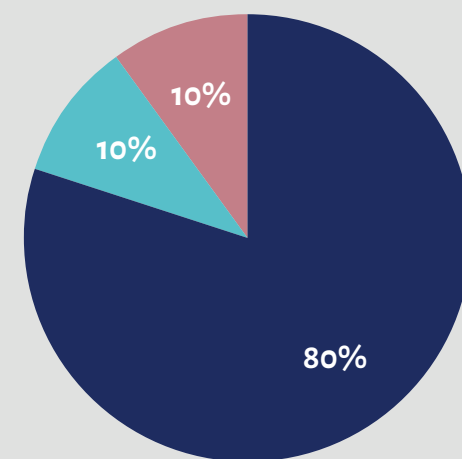


Relatives

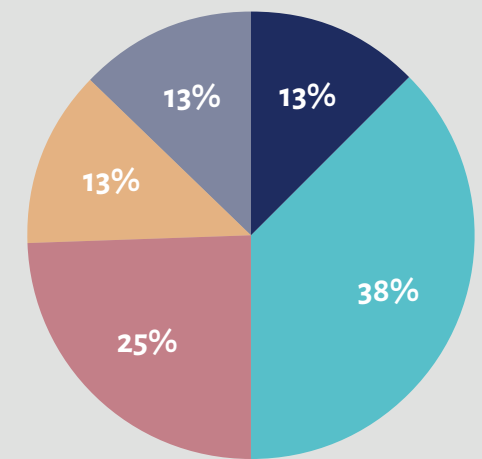
ACTIVITY - Ngā Mahi a te Rēhia

Participating in a way that is meaningful for the individual and focuses on what people can do.

I am offered a range of meaningful activities.



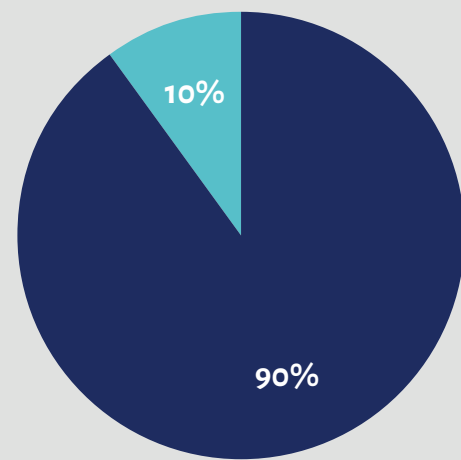
Residents



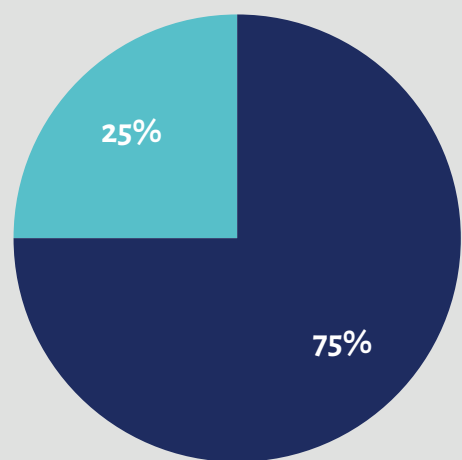
Relatives

GENERAL

Is the home pleasant, inviting and comfortable?

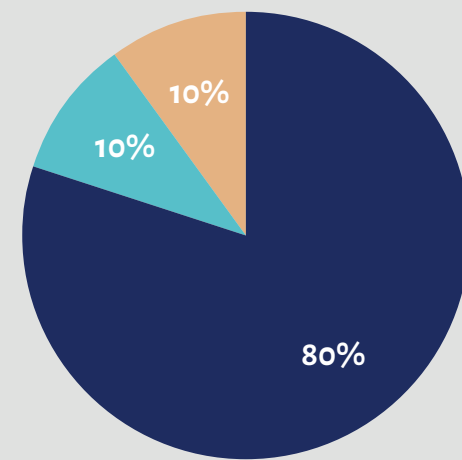


Residents

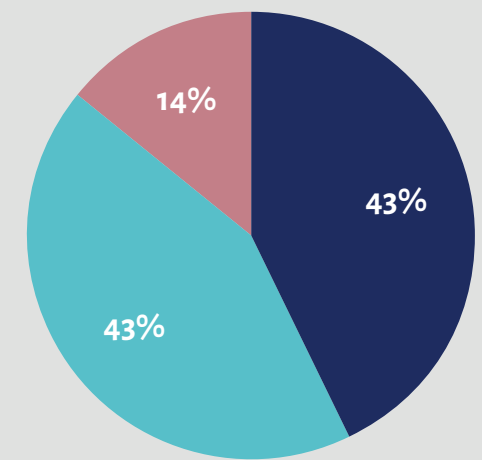


Relatives

Does this service make a positive difference in my life?



Residents



Relatives